REMINDERS

~We ask you give us 30 days notice if cancelling.

~Sometimes your pick up might be over 50 lbs, if so, we sometimes may need to keep for two days to finish.  There are times when we return same day....YAY!!!!!

~We will be requesting soon to have a credit card on your account.

~Please fill out the client profile. We would love to know how much fragrance you like, do you want us using an organic detergent or any other pertinent information.

~Your overage invoice is due upon receipt. The subscription invoice is due by first day of month. There will be a 10% late fee beginning December 1st if paid after the first day of the month.

~There is a $25 deposit on all bags. Exception for monthly clients whom receive one luxury bag with subscription. All bags after require deposit.

~If you would like to change or cancel your monthly service, while we do not have a commitment term, we do ask for 30 days notice.

~We want you happy!

~We do have a 25 lb minimum on all pick ups.  Not at all a problem if you have less than 25 lbs.

~If you have feedback,  are missing something, or you felt something was not ok with your order, PLEASE, bring it to our attention.  We act fast and efficiently to keep you as a client.

~If you forget to put your items out after setting up a time, we will do our very best to get back around and get you taken care of!  Sometimes we might not be able to.